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Date: 1-22-02

Himanshu S. Amin

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicants: Thomas M. Keeley

Serial No: 09/407,664

Filing Date: September 28, 1999

Examiner: R. Bachner

Art Unit: 2163

RECEIVED

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Technology Center 2100

Title: AUTOMATIC NEGOTIATION WITH VENDOR FOR UPGRADING

Box Non-Fee Amendment
Assistant Commissioner for Patents
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Washington, D.C. 20231

REPLY TO OFFICE ACTION DATE NOVEMBER 2, 2001

Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the following amendments and comments.